

# The Future is Here!



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“

The future is already here –  
its just not very evenly distributed

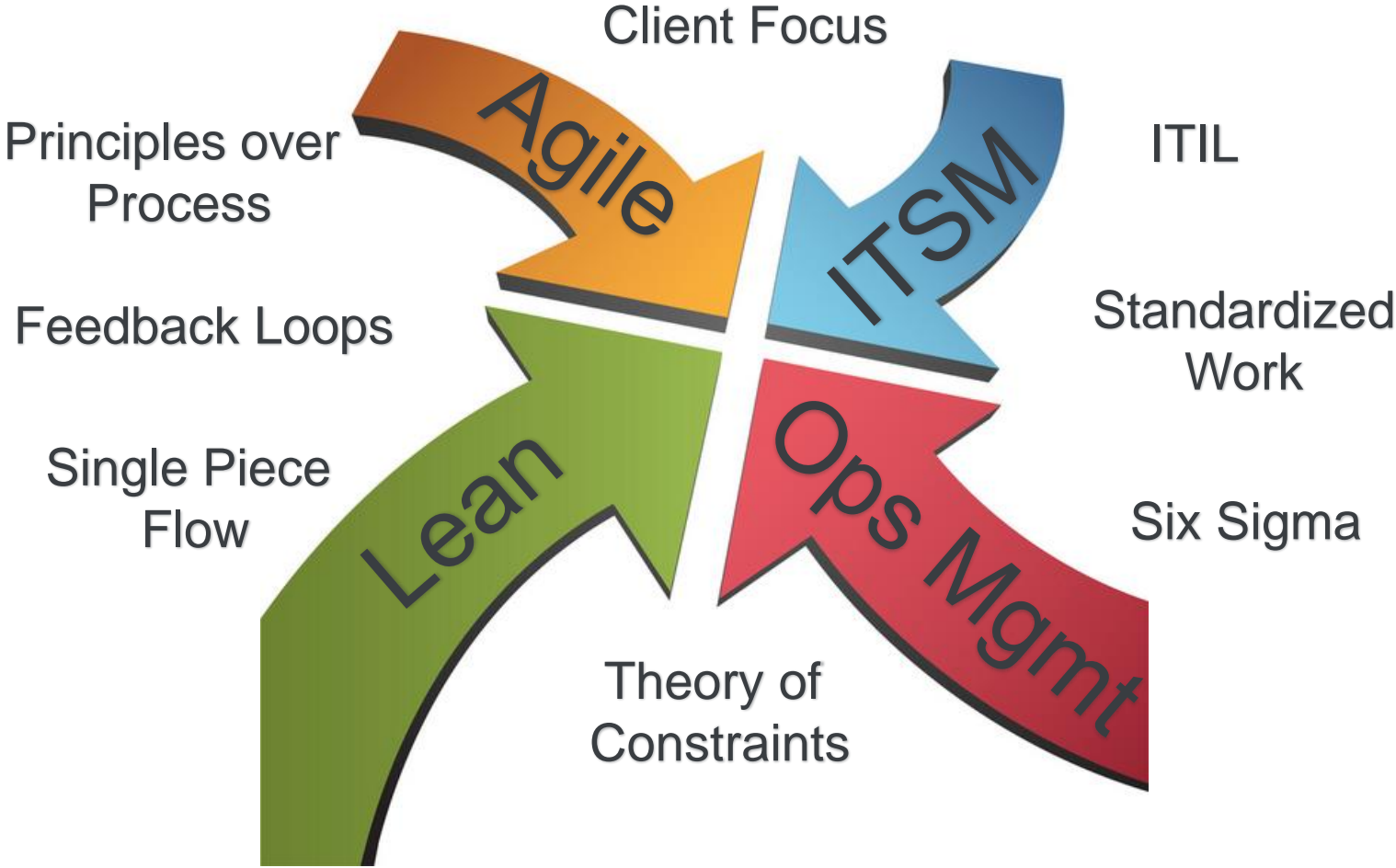
”

*William Gibson*

*Sci-Fi Author*

*Quoted by Steve Denning in  
“A Leader’s Guide to Radical Management –  
Reinventing the Workplace for the 21<sup>st</sup> Century”*

# Convergence



# About Us



Agile Champions & Coaches  
AgilehoodKC Board Members

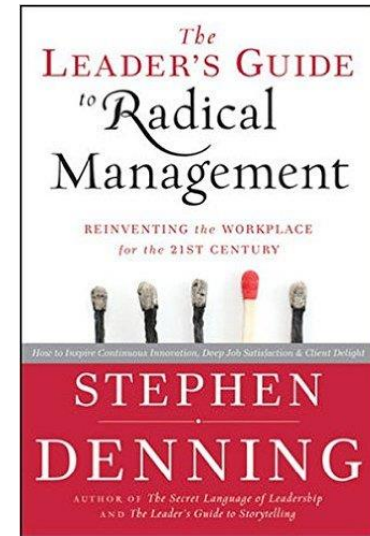
Love to talk about Continuous Delivery & DevOps!



# Steve Denning Learning Consortium

- Group of Global businesses sharing best practices in business agility
  - Steve Denning – Author and Contributing Editor to Forbes Magazine

- Site visits



# Four Main Themes

- Nurturing Culture
- Delighting Customers
- Descaling Work
- Enterprise-Wide Agility



“

When push comes to shove,  
culture eats strategy for lunch  
No company can sustain high  
productivity without culture  
change

”

*Jack Welch*

*Former CEO, GE*

*Named “Manager of the Century” in 1999 by Forbes Magazine*

# Culture is the Key

- Being Agile, not just doing Agile
  - A *never-ending* commitment to actively *nurture*, and systematically *strengthen*, entrepreneurial mindsets and behavior throughout the organization
  - Beware of the Cargo Cult
  - You can't buy Agile
- Structure follows Strategy
  - Prevent Conway's Law
  - One size does not fit all





“

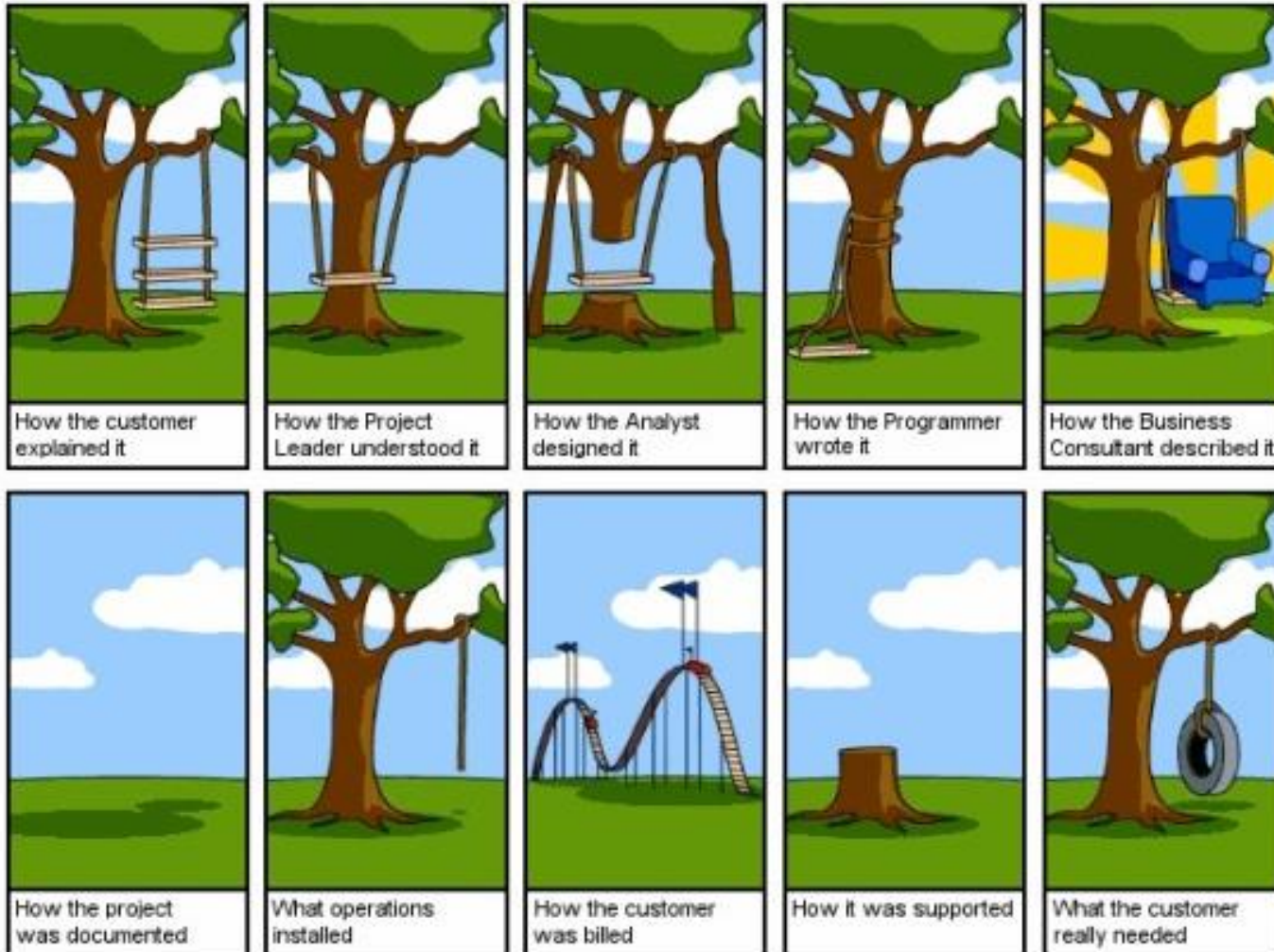
Quality in a service or product is  
not what you put into it.  
It is what the client gets out of it

”

*Peter Drucker*

*“The Founder of Modern Management”*

# Delighting Customers



# Delighting Customers

- Know the true client
  - Internal
  - External
- Teams must have direct accountability to the end client
- Focus on Users
  - Usability Labs
  - Interaction Design



“

94% of problems in business are systems driven and only 6% are people driven.

”

*W. Edwards Deming*

# Descaling Work

- Systems Thinking
- DevOps and Continuous Delivery



# Descaling Work

- What is DevOps?



# Descaling Work

- Systems Thinking
- DevOps and Continuous Delivery
  - “Think it, build it, ship it, tweak it”
  - In a VUCA world, big difficult problems need to be disaggregated
- Enablement teams to drive flow
  - Drive standards and tooling
- Distribute execution and ownership
  - Adhere to standards
  - Shared code/process ownership



“

The whole is greater than the sum  
of its parts.

”

*Aristotle*



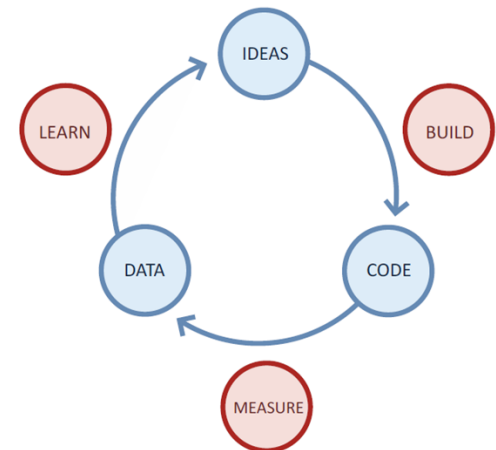
# Enterprise-Wide Agility

- Strategic Alignment
  - Strategic initiatives funded
  - Portfolio priorities clear
- Evolving Hiring Practices
  - DevAcademy model
- Extend to all parts
  - from Dev → Ops (Deployments, Implementations etc.)  
→ Sales → Finance → HR



# Enterprise-Wide Agility

- Now, Next and Beyond
  - 3 Horizon Planning
  - See potential disruption before it happens
- The bigger the company, the greater the potential to be disrupted
  - History brings false security
  - Arrogance blinds
  - Bureaucracy slows
- Innovation Labs
  - Venture Capital approach
  - Lean Startup model



# Full Report

<http://sdlearningconsortium.org/>

Thank you!